

# EXHIBIT C

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# Dictionary of Computer and Internet Terms

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## Tenth Edition

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**affiliate program** a promotional program whereby a business makes payments or provides free services to others who refer customers to them. For example, many web sites participate in the affiliate program of AMAZON.COM to sell books.

**afk** online abbreviation for “away from keyboard.”

**agent** a piece of software that performs a service for someone, usually silently and automatically. For example, an agent might run on a CLIENT computer to keep the SERVER informed of its needs.

**aggregation point** a point where signals from different wireless network nodes are collected and then connected by wire to the rest of the Internet.

**AGP (Accelerated Graphics Port)** a fast bus connection that allows the graphics adapter to communicate with the CPU at a higher speed than the conventional ISA, EISA, or PCI bus. AGP was introduced with Intel’s Pentium II processor.

**AI** *see* ARTIFICIAL INTELLIGENCE.

**AIM AOL Instant Messenger**; an application that allows computer users to correspond with friends while online. A competing service is Microsoft’s Windows LIVE MESSENGER. A key feature of IM programs is their ability to display your status, whether “Online” or “Away,” to your regular contacts. IM programs also allow you to designate “Friends” and provide the ability to block communication with unwanted persons. IM messages are typically brief and heavily abbreviated. Icons are sometimes used to express emotions.

Messaging programs are also becoming popular with businesses, especially when members of a tight-knit work group are traveling.

**airbrush** a tool available in some paint programs that simulates the effect of spraying paint; the edges are soft and the colors are translucent. The softness of the edge, size of the spray pattern, and the degree of opacity can be controlled (*see* Figure 5).

In bitmap-editing programs that do not offer an airbrush tool, there is usually a SPRAY CAN, which is basically a coarser version of the airbrush.



FIGURE 5. Airbrush

**AirPort** trade name used by Apple for various wireless networking adapters for the MACINTOSH.